

Corporate Booklet

HITACHI
Inspire the Next

Legitimacy + Credibility + Transparency



Our Mission

Hitachi Systems Security was founded with one simple mission in mind – to make the internet a safer place for all.

We believe in the power of integrated cybersecurity services to propel your business to the next level all while securing your IT, OT and IoT environments.

HITACHI SYSTEMS SECURITY INC. IS GLOBAL

HITACHI
Inspire the Next

**Security Operations
Centers across 3
continents**



HITACHI SYSTEMS SECURITY INC. AT A GLANCE

HITACHI
Inspire the Next

Founded in **1999**

Headquartered in
Montreal, Canada

Customers in
50+ countries



WHO WE ARE

Hitachi Systems Security is a Global IT Security Service Provider who builds and delivers customized services for monitoring and protecting the most critical and sensitive IT assets in our clients' infrastructures 24/7.

Hitachi Systems Security was founded with one simple mission in mind – to make the internet a safer place for all. Now, our team of security experts helps our customers in over 50 countries to secure their critical data and strengthen their cybersecurity posture against security breaches, data leaks and intrusions.

WHO WE ARE

KEY FACTS AND FIGURES

- Specialized in information security, risk management and data privacy
- Part of the global Hitachi family to secure even more businesses and help them face their cybersecurity challenges of today and tomorrow.

CERTIFICATIONS

- ISO 9001 certified for managed security service delivery from Canadian headquarters in Blainville, Quebec
- Member of the Forum of Incident Response and Security Teams (FIRST)
- PCI Qualified Security Assessor (QSA) for Canada, the U.S., Latin America and the Caribbean, SOC 2 Type 2
- Recognized employee expertise (CISA/M, CISSP, PCI QSA/ASV, ISO 27001 LA, GCIA/H, CEH, CRISC, CGEIT, CDPO, CDPSE, OSCP, etc.)

WHY US

- **We focus exclusively on security.** Nothing else. We see the big picture. Our cybersecurity analytics provide a 360-degree view of your overall security posture.
- **We are global.** We have accumulated security intelligence from customers in 50+ countries through our global SOCs.
- **We are technology agnostic.** Our ArkAngel platform can integrate with any data source or SIEM solution, and we will not try to sell you a solution that won't make sense for your business context and goals.
- **We maximize your ROI.** We help you focus your security initiatives on high-impact strategies that will deliver measurable and cost effective results.

CLIENT EXPERIENCE BY INDUSTRY

Hitachi Systems Security Inc. caters to small and medium size businesses as well as large organizations in important, highly-regulated industries – such as financial services and government – where the need to process or store considerable quantities of confidential data is paramount.



WHAT WE DO

Security is all we do. That's why we are passionate about delivering integrated cybersecurity services that secure your business, are aligned with your overall objectives and demonstrate ROI at the same time. We offer two complementary types of cybersecurity services: **24/7 managed security services** and **professional security services**.

From our global Security Operations Centers, we provide 24/7 managed security services to monitor your environment, detect and mitigate threats, respond to incidents and help you meet stringent compliance requirements.

We complement our managed security service offering with a variety of professional security services to assess your overall cybersecurity posture, align your security strategy with your business goals and provide strategic recommendations to strengthen your defenses and maximize your ROI.

Managed Security Services

Hitachi Systems Security Inc. is in a unique position in the world MSS market as it is one of the few service providers that entered the market not as an integrator of existing systems, but as a developer of proprietary technology – its **ArkAngel platform.**

ArkAngel is a distributed management platform that can aggregate information from natively incompatible security sources while filtering through all of the noise that they produce, in turn relieving companies of the overwhelming workload and risk associated with securing their operations. The core mission of ArkAngel is to offer companies a custom, technology-agnostic framework that increases the benefits of their existing security infrastructure, while reducing costs associated with threat mitigation and incident response.

Developed as an asset-centric technology, **ArkAngel** gathers and analyzes information on all IT assets in the client's network environment in order to enhance and accelerate the threat detection process. By combining global expertise, hardware, software and human components, the end result is a solution that facilitates the incident management process, provides an enterprise-spanning security perspective and enables clients and analysts to arrive at better decisions faster.



Managed Security Services

1. Core Services

Hitachi Systems Security Inc.'s managed security services enable effective and risk based decision making for all levels of your organization:

For Executives - we offer a top-down view of the organization's information security risk position exposure and its effect on business objectives

For IT and Security Managers - we offer an operational view of the organization's security posture enabling effective decisions for planning security operations and executing day-to-day activities

For IT and Security Analysts - we offer a toolset for identifying threats, responding to incidents, managing vulnerabilities, and supporting daily information security operations

2. Add-On Services

1. Core Service Elements

- 24/7 Real-Time Threat Monitoring with our proprietary SIEM solution
- Monthly Security Reporting
- 24/7 Access to ArkAngel Platform
- Monthly Service Review Meeting
- Dedicated Information Security Specialist
- Secure Communications Channel
- Security Control Monitoring
- Secure Retention of Sensible Documents
- 2-Hour Log Review Guarantee
- Control-Based Approach
- Escalation of Discovered Threat Activity within 15 Minutes

2. Add-On Service Elements

- Vulnerability Management
- Cybersecurity Analytics Dashboard
- ATM and POS Monitoring
- Security Device Management
- Cloud Security Monitoring (M365, MDATP, Azure, GCP)
- File Integrity Monitoring
- DDoS Protection
- Phishing Protection
- Intrusion Detection Monitoring
- Endpoint Detection & Response
- Network Detection & Response
- Darknet Monitoring

Professional Security Services

Turn Cybersecurity and Privacy into a business differentiator

Our comprehensive portfolio of cybersecurity and privacy services is backed by over 20 years of experience, expertise, powerful technology, advanced threat intelligence and a tireless focus on being there for our customers. Hitachi Systems Security has developed a bundle of services for organizations seeking to improve their security and privacy postures as their workforce adopts the work from home approach.

Technical Testing

- Penetration Testing
- Vulnerability Assessments
- Web & Mobile App Testing
- Social Engineering
- Network Security Analysis

Compliance

- PCI DSS
- NIST / ISO 27001
- GDPR Posture Assessment
- Privacy Services

Risk Analysis

- Risk Assessments
- Control Assessments
- OT Cybersecurity

Security Posture & Strategy

- Posture Assessment
- CISO as a Service

CONTACT US

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